CitySoft

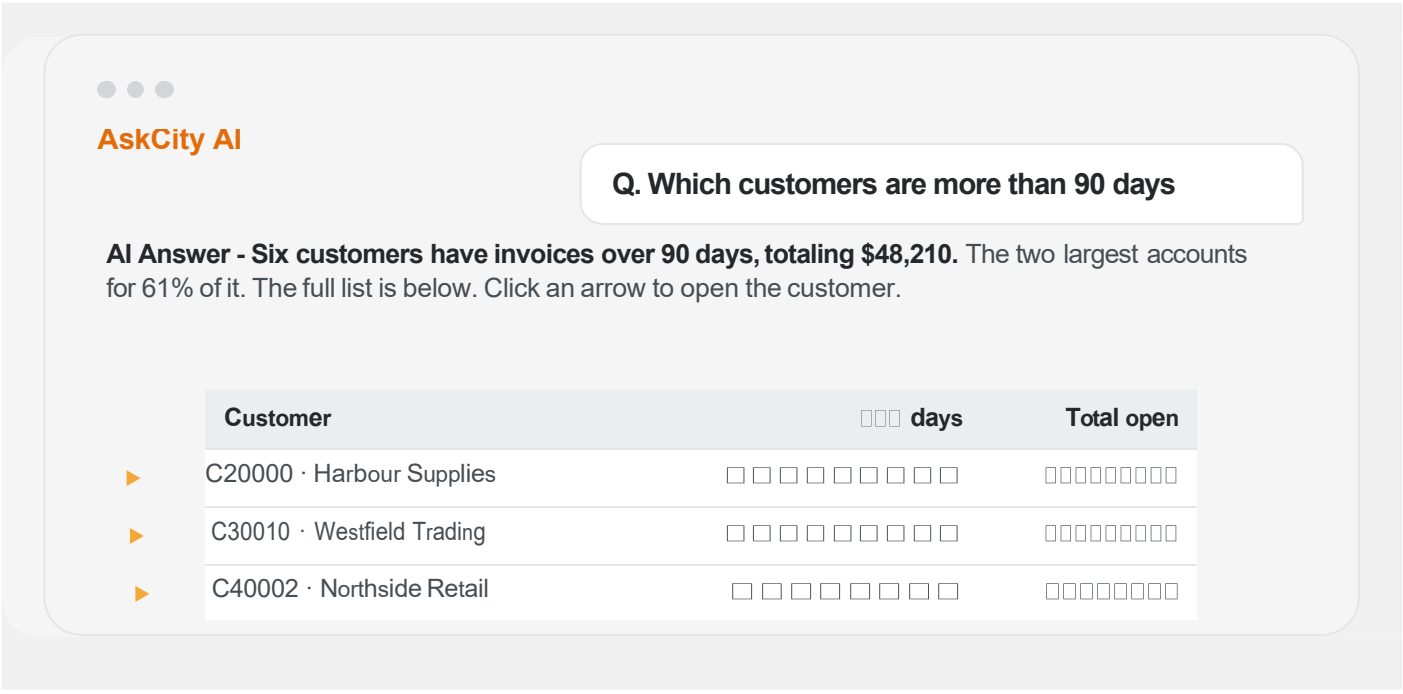
AskCity AI · built for SAP Business One

Ask your business.
Get answers in seconds.

AskCity brings AI right into your SAP Business One system. Ask questions in plain English and get reports, dashboards and drafted documents back in seconds.

Designed to sit inside the SAP Business One client. It's intuitive easy to use AI aligned directly to your user authorizations.

No coding or report building required



Plain-English reporting

Sales, receivables, stock and finance without writing a query.

Instant dashboards

KPI tiles plus pie, bar, line and area charts, built on request.

Work gets done

Activities, quotations, orders and draft invoices from a single sentence.

Your rules apply

Per-user authorizations, data ownership, confirmations and a full audit log.

WHAT DOES ASKCITY AI DO

Business Insight is only one question away

AskCity AI works inside SAP Business One. It reads live data and delivers answers in seconds. Results display in a familiar SAP Business One grid with the standard golden link arrows. The result is ready to export or share. Ready to use questions include -

Sales & customers

Net sales by customer, item, month or sales employee. Customer lists, open quotations, orders and deliveries, with any document opened down to its lines.

Receivables & payables

Customer receivables aging and vendor liabilities aging by bucket. Drill into the open invoices of any customer or supplier.

Finance

Profit and loss (with prior-year comparison), balance sheet, trial balance and G/L account activity with running balance. "This year" follows your own financial year.

Inventory

Stock in hand, committed, ordered and available, by item and warehouse. Spot shortages before customers do.

Dashboards on request

"Sales dashboard for this year" opens a dashboard window with KPI tiles and up to six charts: pie, doughnut, bar, column, stacked column, line or area. Save it as an image with one click.

Share and reuse

- **Excel export** of any result
- **Saved questions**, personal or shared, that re-run with fresh data
- **E-mail drafts** with the report attached, via Outlook or Microsoft 365
- **Link arrows** straight to the customer, item, document or journal entry

Just ask, for example:

"**Show** my profit and loss for this year compared with last year"

"**Which** items have a stock shortage?"

"**Make** a receivables dashboard"

"Top 10 customers by sales last quarter"

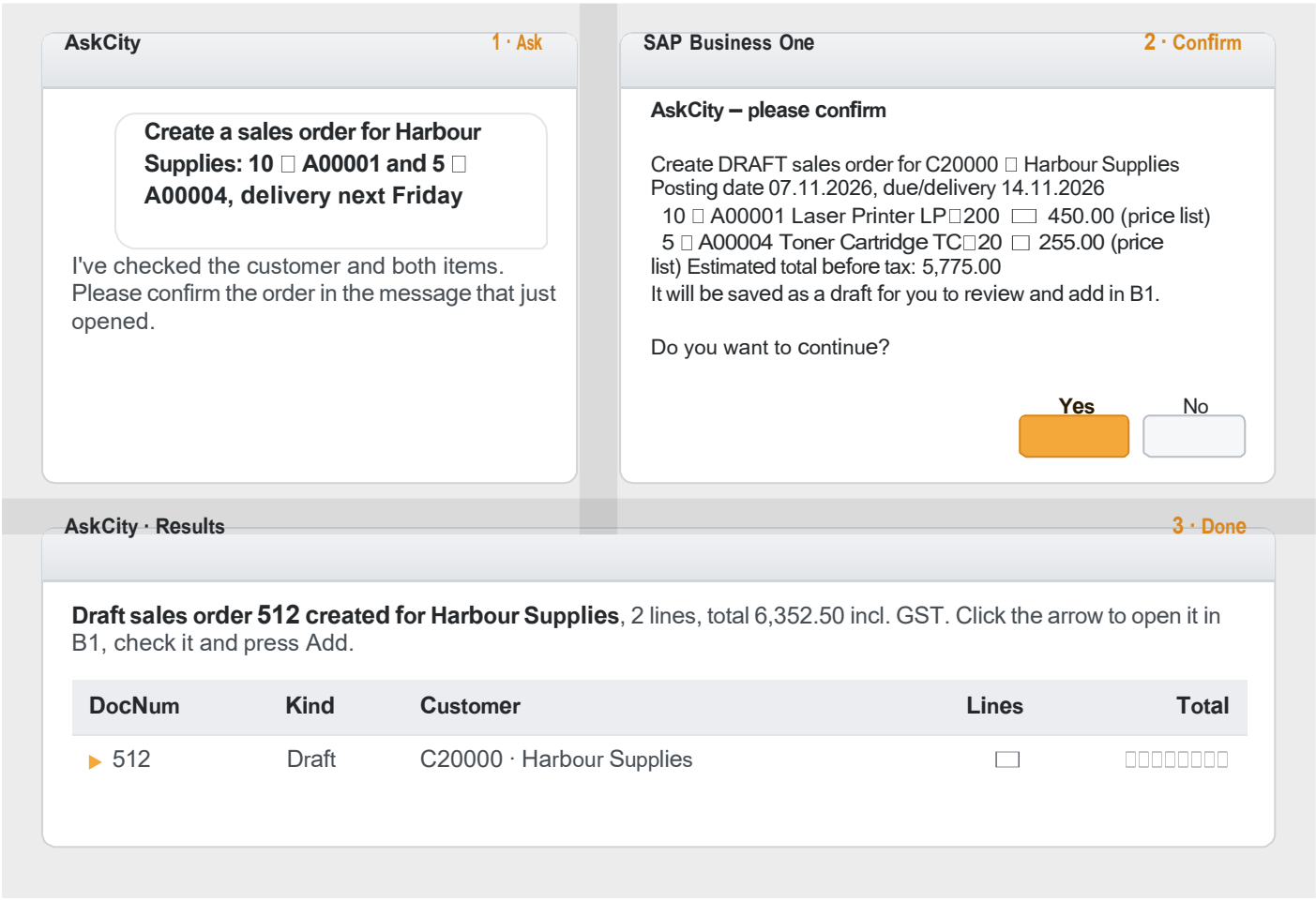
"Open sales orders older than 30 days"

"Email the aging to the finance team"

DOCUMENTS FROM A PROMPT

Type the order. AskCity AI prepares it.

Quotations, sales orders, deliveries, invoices, credit memos and purchase orders, created from one sentence. Customers and items are checked first, and nothing is saved until you say yes.



Document	Created as	Can copy from
Sales quotation · Sales order · Purchase order	Draft, or added directly if your administrator allows	Quotation ▭ Order
Delivery · A/R invoice · A/R credit memo · A/P invoice	**Always a draft**: reviewed and added by your team	"Invoice sales order 1234" copies the open lines, just like Copy To
Activities: calls, meetings, tasks, notes	Created, closed or cancelled. **Never deleted.**	"Book a follow-up call with Harbour Supplies tomorrow at 10□00"

SECURITY & CONTROL

AskCity AI does the routine work. You stay in control.

Every answer to your AskCity AI questions and every action that follows respects your user data access rules. AskCity AI, keeps an audit record of everything that happened using AskCity AI.

1 **Ask**
Describe the task in plain English.

2 **Check**
Customer, items and warehouse are validated. Unclear names are queried, never guessed.

3 **Confirm**
A B1 message shows exactly what will be created. Nothing happens without "Yes".

4 **Trace**
Saved under the user's own name and recorded in the audit log.

Control	How it works
Per-user AskCity authorizations	Every area (sales, purchasing, inventory, finance, CRM, e-mail, document creation) is set per user to Full, Read Only or No Authorization. New users start with no access.
Data ownership respected	Users only see documents they are entitled to by owner, manager, department, branch or team. The same applies to totals and dashboards.
Answers from your data	Every figure comes from SAP Business One. Totals, subtotals and chart values are calculated by the add-on, not estimated.
Confirm before change	Every create, close or cancel needs an explicit "Yes". Postings are drafts, and e-mails always open for review before sending.
Privacy controls	Sensitive fields can be excluded entirely. E-mail recipients are limited to your own domains and contacts stored in B1.
Full audit trail	Questions, actions, denials and e-mails are logged with user and time.

User Settings

Set Full, Read Only or No Authorization per user and per area, in a window that works like B1's own authorizations. Folder rows set a whole area at once.

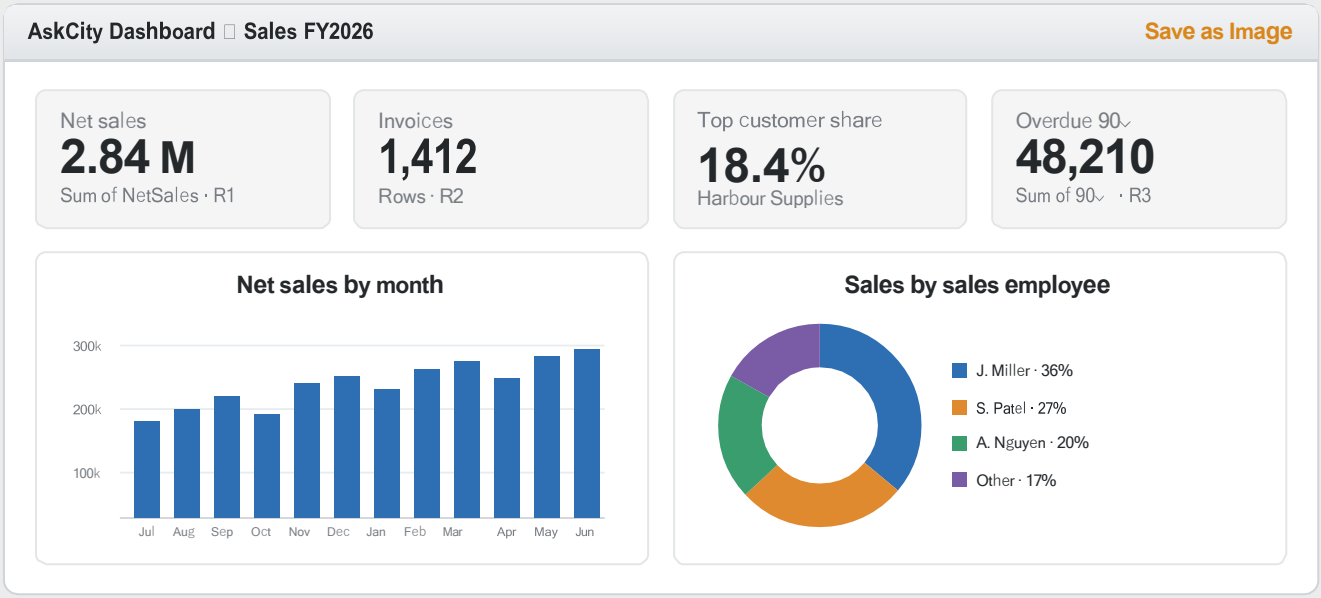
License Administration

Tick which users hold an AskCity licence. A live counter shows licenses in use, and users are reminded 30 days before renewal is due.

DASHBOARDS IN SECONDS

"Make a sales dashboard for this year"

AskCity builds dashboards from your live data and opens it in its own SAP Business One window, ready to save as an image or attach to an e-mail.



Getting started

1. **Install.** CitySoft deploys AskCity through the SAP Business One Extension Manager. It appears automatically in the client for assigned users.
2. **Set up.** CitySoft activates your license and sets up the connection to your e-mail · Outlook or Microsoft 365 ·.
3. **Authorize.** Your administrator assigns licenses and sets each user's authorizations.
4. **Ask.** Users navigate to areas of SAP Business One **and start asking**

See AskCity AI with your own data

Ask CitySoft for a demonstration on your SAP Business One company. 1300 762 762 or email

www.citysoft.net.au

info@citysoft.net.au

SAP and SAP Business One are trademarks or registered trademarks of SAP SE. Screens and figures are illustrative.